

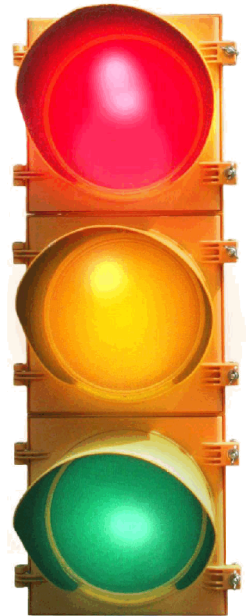
Ready to take your organization to the next level?

Research documents a very strong correlation between supervisor communication and employee performance.

Reality demands dedication and effort when organizations want to move from *good to great!* Ineffective communication from even a handful of supervisors can leave organizations ill equipped to lead and manage in a complex, global landscape.

Results show the benefits of *proactive* leadership!

- High Employee Retention
- Increased Productivity
- Enhanced Employee Commitment
- Improved Employee Engagement
- Improved Customer Satisfaction
- High Employee Morale
- Increased Employee Trust
- More Creativity & Innovation



The Supervisor Leadership & Communication Inventory (SLCI) can help. The first step in quality improvement is the identification the “As Is” situation. Using a spotlight metaphor with red, yellow, and green zones, the SLCI measures supervisors’ leadership and communication effectiveness.

✦ **What is the SLCI?** Similar to the individual characteristics identified by the Myers Briggs inventory, the Supervisor Leadership and Communication Inventory (SLCI) assesses *organizational* communication traits. Review <http://lawsofcomm.com/assessment-tool.asp> for more information online.

✦ **How can my organization benefit from a SLCI assessment?**

- **Wellness Checks** (green zone) – Proactively conduct an evaluation to prevent problems
- **Early Diagnosis** (yellow zone) – Stop problems before they spread to other parts of the organization
- **System-wide Intervention** (red zone) – Identify high risk factors

✦ **What happens during an SLCI assessment?** An on-site consultation with senior leadership is conducted. After the meeting, the SLCI is adapted to align with management’s specific measurement objectives. Using a confidential online survey, data is collected from employees and a comprehensive data analysis is conducted. A subsequent on-site consultation occurs to brief organizational leaders about the results of the assessment.

✦ **How much does a SLCI assessment cost?** The investment varies depending on the size of the organization as well as the complexity of the assessment. After a brief telephone consultation, a proposal is provided at **no cost to the organization**.

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